

# ISI COMMERCIAL REFRIGERATION, INC.

640 W 6TH ST  
HOUSTON, TX 77007

05/08/2009

ASSOCIATION MANAGEMENT  
5295 HOLLISTER ST  
HOUSTON, TX 77040

*Call ISI  
check pricing*

Dear NANCY T :

Your preventative maintenance contract with ISI Commercial Refrigeration on your refrigeration and/or ice machines listed on the next page will expire on 06/30/2009.

If you would like to renew the contract for another year you may simply sign the bottom of this letter and fax or mail it to us. The price to extend your preventive maintenance contract for another year is only \$535.00 plus tax if applicable **\$579.13**. This entitles you to continue to receive the same valuable benefits that you have currently been enjoying.

Upon receipt of this letter signed by you we will send you an invoice for payment.

**\*\*\* PROPOSAL VALID ACCEPTANCE WITH IN 60 DAYS\*\*\* NEW RATES APPLIED\*\***

If you would like to pay by credit card, please call us at 214-631-7980 extension 3500. or you may simply return this letter signed below with your check for faster processing.

We want to thank you in advance for your business and hope we can continue the preventative maintenance program for you.

Best Regards

Aida Garza

I wish to renew the current preventive maintenance contract.

Customer

Signature

Print Name:

*Ruth A. Southard* *Elizabet Wood*  
\_\_\_\_\_  
Ruth A. Southard Date 6-11-09

PH 713 861-4455 FAX 713 861-4772 WATS 800 777-0314

OFFICE LOCATIONS

ABILENE BEAUMONT DALLAS HOUSTON

TACL B009694C - Regulated by the Texas Department of Licensing and Regulation, P.O. Box 1257, Austin TX 78711, 1-800-803-9202, 512-463-6599

Equipment list for: BELLAVITA HOMES - PEARLAND  
1548 N. RIVIERA CIRCLE

PEARLAND, TX 77581

Equipment Listing

Order #: 1639

05/08/2009

MODEL NUMBER	SERIAL NUMBER	ITEM DESCRIPTION	SITE INFORMATION
CME256AS1	56046709D	SCOTSMAN CUBER	AMI PAYS BILLS FOR BELLAVITA

If there are corrections or additions that need to be made, please feel free to contact me and I will be happy to make them for you.

Aida Garza

*Handwritten notes:*  
 { difference }  
 # 173.20  
 (4090?)  
 \* Mario

From:

07/13/2008 12:01 #021 P.002/003

Ice Machines  
Beverage Systems  
Refrigeration  
Air Cleaners  
Walk-in Coolers



# ISI COMMERCIAL REFRIGERATION, L.P.

**Beaumont Office**   
1180 S. Fourth St. Zip 77701  
P.O. Box 12413 Zip 77708-2413  
409/835-4904  
Fax 409/835-5421

**Dallas Office**   
9136 Viscount Row Zip 75247  
P.O. Box 569050 Zip 75356-9050  
214/631-7980  
Fax 214/631-8813

**Houston Office**   
640 West 6th St. Zip 77007  
P.O. Box 187 Zip 77001  
713/861-4455  
Fax 713/861-3769

TACL B009894C

TACL B019455R

TACL B012023C

TACL B009799R

TACL B016880C

Contract #

Equipment to be serviced:

Make: Scotsman

Model # CME 256as

Serial # 560467-09D

Serial # \_\_\_\_\_

Install Date \_\_\_\_\_

## PLANNED MAINTENANCE PROGRAM

\*\*\* ICE MACHINES \*\*\*

An ice machine represents a sizable investment of time and money in any company's business. In order to receive the best return for that investment it MUST receive periodic maintenance.

It is the USER'S RESPONSIBILITY to see that the unit is properly maintained. It is always preferable and less costly in the long run to minimize down time by keeping it clean, adjusting it as needed, and replacing worn parts before they cause a machine failure. Maintenance and cleaning should be scheduled at a MINIMUM of four (4) times per year.

ISI has put together a program to help optimize the life expectancy of your ice machine and minimize down time. Under this program ISI will perform the following maintenance on the listed equipment 4 times per year at 3 month intervals, for \$ 375 + 30.93 = per year.

1. clean the entire recirculating water circuit with ice machine cleaner
2. check and flush out drain lines on the ice machine and bin
3. check and adjust water level and controls
4. check bin switch/thermostat operation
5. check and clean air cooled condenser
6. check and correct all loose wiring and vibrating refrigerant lines
7. check refrigerant charge and visual inspection for leaks
8. adjust ice machine to optimum performance
9. submit an itemized list of all recommended repairs for customer approval
10. \_\_\_\_\_

$375.00$   
 $+ tax 30.93$   


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 $\$405.93$   
Total

**FOR SERVICE CALL:** Dispatch Office  
 Beaumont 409/835-4904  
 Dallas 214/631-7980  
 Houston 713/861-4455

**Service to be rendered at:**  
 Business Name Bella Vita  
 Address 1548 N. Riviera Circle  
Pearland, TX 77581

In addition, this program entitles you to the following benefits on the covered equipment:

1. **NO** service call fee on any additional service work during regular business hours.
2. A **10% DISCOUNT** off of list price on all parts used.
3. **PRIORITY** handling of your service needs.



Contact \_\_\_\_\_  
 Phone \_\_\_\_\_

To implement this agreement, ISI simply requires the contract be returned to ISI with the fees paid and signed by both the customer and ISI representative. All additional service work charges outside of this contract will be paid to the serviceman upon completion of each service call.

### CONDITIONS OF THIS CONTRACT

1. ISI will endeavor to render prompt and efficient service. It is expressly agreed that ISI shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this contract.
2. ISI reserves the right to reject any agreement, if on inspection by an ISI service representative, equipment is found to be in such condition that service will be unsatisfactory to either party.
3. There will be no service call fee on any service call during normal business hours. Service rendered outside this contract will be at our normal hourly rates. Normal overtime rates and service call fees will apply during the evenings, weekends and holidays.
4. No service will be rendered under this agreement if customer has a past due

From July 2008 to July 2009  
 PM MONTHS 1 Oct 2 Jan 3 April  
 4 July 5 \_\_\_\_\_ 6 \_\_\_\_\_

Robert Flores 7-11-08  
 ISI Representative Date

Kristen Jewel 7/16/08  
 Customer Signature Date  
 -on behalf of Bella Vita H&A