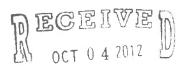
ISI COMMERCIAL REFRIGERATION, INC.

640 W 6TH ST HOUSTON, TX 77007

10/02/2012



ASSOCIATION MANAGEMENT 5295 HOLLISTER ST

HOUSTON, TX 77040

Dear NANCY T.:

Your preventative maintenance contract with ISI Commercial Refrigeration on your refrigeration and/or ice machines listed on the next page will expire on 11/01/2012.

If you would like to renew the contract for another year you may simply sign the bottom of this letter and fax or mail it to us. The price to extend your preventive maintenance contract for another year is only \$535.00 plus tax \$44.14 = \$579.14. This entitles you to continue to receive the same valuable benefits that you have currently been enjoying.

Upon receipt of this letter signed by you we will send you an invoice for payment.

If you would like to pay by credit card, please call us at 214-631-7980 extension 3524, or you may simply return this letter signed below with your check for faster processing.

We want to thank you in advance for your business and hope we can continue the preventative maintenance program for you.

Best Regards

AIDA GARZA

I wish to renew the current preventive maintenance contract.

Signature K

Print Name: R.H. GERLACH
President, HOA

PH 713 861-4455 FAX 713 861-4772 WATS 800 777-0314

OFFICE LOCATIONS

ABILENE BEAUMONT DALLAS HOUSTON

TACL B009694C - Regulated by the Texas Department of Licensing and Regulation, P.O. Box 1257, Austin TX 78711, 1-800-803-9202, 512-463-6599

Equipment list for:

BELLAVITA HOMES - PEARLAND 1548 N. RIVIERA CIRCLE

PEARLAND, TX 77581

Equipment Listing

Order #: 1639

10/02/2012

MODEL NUMBER	SERIAL NUMBER	ITEM DESCRIPTION	SITE INFORMATION
CME256AS1	56046709D	SCOTSMAN CUBER	AMI PAYS BILLS FOR BELLAVITA

If there are corrections or additions that need to be made, please feel free to contact me and I will be happy to make them for you.

AIDA GARZA

Please consult with Mike Valenta to adapt this to our new unit model # ? Serial #. Scots man Model # C0330SA-1 Thank You, Nancy Triggs



ISI Commercial Refrigeration 640 W 6TH ST, Houston, TX 77007 •

(713) 861-4455 • (800) 777-0314 • FAX (713) 861-4772

PLANNED MAINTENANCE PROGRAM**ICE MACHINES**

An ice machine and/or refrigeration equipment represents a sizable investment of time and money in any company's business. In order to receive the best return for that investment it MUST receive periodic maintenance.

It is the USER'S RESPONSIBILITY to see that the unit is properly maintained. It is always preferable and less costly in the long run to minimize down time by keeping it clean, adjusting it as needed, and replacing worn parts before they cause a machine failure. Maintenance and cleaning should be scheduled at a MINIMUM of four (4) times per year.

ISI has put together a program to help optimize the life expectancy of your ice machine and minimize down time. Under this program, ISI will perform the following maintenance on the listed equipment **4 times per year at 3 month intervals**:

- 1. Clean the entire recirculating water circuit with ice machine cleaner
- 2. Check and flush out drain lines on the ice machine and bin, If bin is empty
- 3. Sanitize all accessible surfaces that come in contact with ice
- 4. Check and adjust water levels and ice making controls
- 5. Check bin switch/thermostat operation
- 6. Lubricate accessible bearings
- 7. Check and clean air cooled condenser and air filters
- 8. Check and correct all loose wiring and vibrating refrigerant lines
- 9. Perform visual inspection for refrigerant leaks and faulty components
- 10. Submit an itemized list of any recommended repairs for customer approval

In addition, this program entitles you to the following benefits on all covered equipment:

- 1. ***PLAN A***NO TRIP CHARGE on service call fee on any additional service work during regular business hours.
- 2. A 10% DISCOUNT off the list price on all parts used.
- 3. **PRIORITY** handling of your service needs.

pg 1 of 1



ABILENE BEAUMONT DALLAS HOUSTON

1