

Customer Information					
Legal Name:	BellaVita at Green Tee - FSR				
Billing Address:	1548 N. Riviera Circle				
City:	Pearland	State:	TX	Zip:	77581 Main Phone #: 281 464-3150
Agreement Terms					
Term in Months 36	Start Date: <u>01/01/2016</u>	Base to be billed in advance:	<input checked="" type="checkbox"/> Monthly	<input type="checkbox"/> Quarterly	<input type="checkbox"/> Annually
	Expiration Date: <u>12/31/2018</u>	Overages/Images to be billed:	<input checked="" type="checkbox"/> Monthly	<input type="checkbox"/> Quarterly	<input type="checkbox"/> Annually
			<input checked="" type="checkbox"/> OEM Supplies	<input type="checkbox"/> Compatible Supplies	
Agreed to and Executed By:					
Customer Authorized Signature: <i>Scott Southard - President</i> 1-29-16			ImageNet Consulting, LLC Authorized Signature:		
<i>Ronald H. Goble - V.P. Pres.</i> 2/2/16					
Accepted by:	Title:	Date:	Accepted by:	Title:	Date:
Terms & Conditions					
<p>This Managed Print Service Agreement (the "Agreement") is made and entered into by and between Customer and ImageNet Consulting, LLC each hereinafter referred to individually as a "Party" or collectively as "Parties". WHEREAS, the Parties desire to enter this Agreement under which ImageNet Consulting, LLC will provide to Customer End-to-End ("E2E") management and optimization of the printing, copying, faxing, scanning output and related services.</p> <p>NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, the Parties agree as follows:</p>					
<p>1. Scope of Services.</p> <p>a. Subject to the terms and conditions of this Agreement, ImageNet Consulting, LLC will provide to Customer E2E management and optimization of Customer's printing, copying, faxing, and scanning output environments, as well as, related services (collectively "Services").</p> <p>b. A Schedule "A" will be attached to and made part of this agreement and may list specific equipment, serial numbers, locations of equipment and cost per image rates.</p> <p>c. A Statement of Work (SOW) may be provided detailing the step by step description of the Services to be performed prior to, during and after the execution of this Agreement.</p> <p>d. ImageNet Consulting, LLC has the right to inspect any existing equipment currently located at Customer's sites over the first ninety (90) days of this agreement and should be covered determine that it is in good mechanical condition prior to this Agreement's effective date. Should the equipment require supply replenishment, significant repair or overhaul (including but not limited to drums, formatters, maintenance kits and fusers), such repairs may be charged to the Customer at ImageNet Consulting, LLC rates on all supplies, parts and labor. Such repairs will be performed and charged only upon agreement of both Parties.</p> <p style="padding-left: 20px;">i. Should customer elect not to have equipment repaired but leave the equipment at its location ImageNet Consulting, LLC will tag the equipment as Do Not Repair ("DNR"). ImageNet Consulting, LLC will provide Customer with a revised Schedule "A" to include the equipment with a "DNR" status.</p> <p>e. ImageNet Consulting, LLC will not be obligated to provide service on Printers or Multi-Function Printers ("MFP") where Customer uses (i) Supplies, or (ii) printer parts not obtained through ImageNet Consulting, LLC. ImageNet Consulting, LLC may charge its standard hourly rates to repair Printers or MFP's with service problems as a result of Customer's misuse of these items. The term "Supplies" means supplies for the Equipment, including, but not limited to, toner, developer, drums and supply modules.</p> <p>f. ImageNet Consulting, LLC will perform a "Total Call" that will cover any service required including but not limited to the original service issue requested.</p> <p>g. To the extent Customer desires to purchase and/or lease additional equipment not covered by the SOW/SLA, the parties will enter into a separate equipment purchase and/or lease agreement not to be subject to the terms and conditions of this Agreement and/or the SOW. Once executed, each new equipment purchase and/or lease agreement will form part of, and be incorporated into the underlying equipment in the Schedule "A" referenced in Section 1.b. above and become part of the definition of Equipment for purposes of this Agreement.</p> <p>h. A determination will be made if the device is a mechanical issue or if the issue is a print driver/print queue issue. If the issue is mechanical then the technician will provide services along the guidelines of our service contract. If it is a print driver/print queue issue then Customer will be contacted for support.</p> <p>i. ImageNet Consulting, LLC may activate and use monitoring software to provide meter readings as well as report service issues and provide supply levels for networked equipment.</p> <p>2. Coverage Excluded. This Agreement excludes the following unless otherwise specified:</p> <p>a. Paper and staples;</p> <p>b. Any and all equipment not listed on Schedule "A", external cards, hard drives or supplemental hardware; and software;</p> <p>c. Network connected equipment will be covered up to the level of the network connection of the Printer/MFP. Software and/or connectivity issues arising as a result of Customer modifications after ninety (90) days of installation will require a new scope of work at the Customer's request and does not affect this Agreement;</p> <p>d. Any items damaged by Customer, including but not limited to, doors, paper trays and covers. Replacement of these items will be charged to the Customer at the then current ImageNet Consulting, LLC rates;</p> <p>e. ImageNet will not perform preventative maintenance ("PM") on any device but will perform a "Total Call" that will include: (i) communicate with customer if desired of call status, (ii) correctly identify source of problem and what is needed to effect repairs, (iii) inspect equipment for high mortality areas to proactively avoid future service issues, (iv) inspect technician compliance through field audit and quality checks, (v) clean interior and exterior of equipment and surrounding area and (vi) explain repairs to Customer if requested.</p> <p>f. It is Customer's responsibility to insure that any connected device meets its network security policy, including but not limited to, any malware protection.</p> <p>3. Equipment Usage and Guidelines.</p> <p>a. All Equipment must adhere to the following guidelines:</p> <p style="padding-left: 20px;">i. Equipment must be placed in a normal office setting with sufficient amount of space for access, free from excessive dust, humidity, temperature and ammonia or other corrosive fumes.</p> <p style="padding-left: 20px;">ii. Equipment must always be operated on an electrical circuit, with proper current, voltage and type of outlets as specified by the original equipment manufacturer.</p> <p style="padding-left: 20px;">iii. Equipment must be operated within the specified operational (including usage) specifications. Upon Customer's request, ImageNet Consulting, LLC will supply Customer with the manufacturer's suggested yield. If the supply consumption exceeds the manufacturer's suggested yield by more than twenty percent (20%), ImageNet Consulting, LLC may assess a surcharge equal to ImageNet Consulting, LLC's cost plus ten percent (10%) of the additional yield.</p> <p style="padding-left: 20px;">iv. ImageNet Consulting, LLC may reset supply items (i.e., fuser and maintenance kits) in lieu of replacement as long as print quality is not affected.</p> <p>b. In the event a manufacturer discontinues parts or Supplies for a specific device, the unused portion of this Agreement can be transferred to a new machine purchased through ImageNet Consulting, LLC.</p> <p>c. For certain Products within 130% of the manufacturer's lifecycle, ImageNet Consulting, LLC may, at its sole discretion and at its sole cost, elect to replace such Products in lieu of repair (as referenced in "Section 1 Line D Condition "I" equipment that has been designated on the Schedule "A" as "DNR" are exempt). Replacement Products will be the same model or equivalent in features and performance if same is unavailable. Replacement Products remain the property of ImageNet Consulting, LLC while in Customer's network environment and possession. In the event that the contract is terminated, breached, defaulted or expires, Replacement Products will be collected by ImageNet Consulting, LLC. Alternatively, Customer has option to purchase equipment in accordance with Section 3.e.</p> <p>d. ImageNet Consulting, LLC may, at its sole discretion, terminate coverage on any specific equipment that exceeds one hundred fifty percent (150%) of its engine life or exceeds seven (7) years since model was introduced to the market by the manufacturer by providing to Customer thirty (30) days written notice.</p> <p>e. Customer shall notify ImageNet Consulting, LLC promptly upon installing any additional equipment not purchased and/or leased from ImageNet Consulting, LLC ("Additional Equipment") at Customer's site capable of using ImageNet Consulting, LLC provided Supplies. Additional Equipment will be incorporated into the underlying equipment in the Schedule "A" referenced in Section 1.b. above and become part of the definition of Equipment for purposes of this Agreement. If the Additional Equipment is of the same model or utilizes the same specific supplies as any of the Equipment serviced by ImageNet Consulting, LLC under this Agreement then, upon installation, such Additional Equipment shall automatically be covered at the already established rates and considered Equipment under the terms of this Agreement. If the Additional Equipment not purchased and/or leased from ImageNet Consulting, LLC is not of the same model as any of the Equipment serviced by ImageNet Consulting, LLC then ImageNet Consulting, LLC shall have the right to add it to this Agreement per a mutually agreed upon price evidenced by an amendment to the equipment Schedule "A" referenced in Section 1.b and executed by both parties.</p> <p>4. Meter Reading.</p> <p>Customer may report meters either by phone, email, or ImageNet Consulting, LLC's online web reporting tool. ImageNet Consulting, LLC may activate and use monitoring software to provide meter readings as well as report service issues and provide supply levels for networked equipment. A key Customer contact will be responsible for providing access to collect meters when needed. If no meter is received, ImageNet Consulting, LLC reserves the right to utilize past meters to estimate a current meter in order to process billing.</p> <p>5. Payment.</p> <p>a. ImageNet Consulting, LLC will invoice Customer for Services rendered pursuant to the Schedule "A". Each invoice will contain a description of all fees and expenses reflected thereon and will include reasonable supporting documentation. Customer will pay each invoice net ten (10) days from the date of receipt of such invoice.</p> <p>b. The fees and expenses set forth in this Agreement are the full extent of the charges for the Services that are due and payable to ImageNet Consulting, LLC under this Agreement.</p> <p>6. Customer Information.</p> <p>a. ImageNet Consulting, LLC acknowledges that it will perform the Services in a particular manner designed to protect any information concerning Customer and its affiliates (such information hereinafter collectively referred to as "Customer Information") from improper use or disclosure. ImageNet Consulting, LLC will use best efforts to (i) keep all Customer Information confidential and not disclose any Customer Information to any person; and (ii) not use the Customer Information for any purpose other than providing the Services in accordance with this Agreement.</p> <p>b. ImageNet Consulting, LLC will only electronically store that Customer Information that is relevant and necessary to improving and optimizing the productivity of Customer's print environment, and will only store this data after it has received prior authorization from Customer.</p>					

7. **Confidentiality.**
- a. Each Party acknowledges that the other Party is the owner of valuable trade secrets, know-how, and confidential information. In addition, each Party maintains information regarding its own and its customer's operations, business affairs, finances, properties and other data, as confidential. The Parties further acknowledge and that by reason of the services performed hereunder, each Party may come into possession of information regarding the other Party and its customers. All such information is hereinafter collectively referred to as "Confidential Information". Each Party agrees that, except as directed by the other Party, it will hold confidential and will not at any time during or after the terms of this Agreement disclose any Confidential Information to any person whatsoever, or permit any person to examine and/or make copies of any reports or any documents prepared by it or that come into possession or under its control by reason of this Agreement, and that upon termination of this Agreement upon written request shall turn over to the owner of such information all documents, papers and other material in its possession or under its control. Each Party acknowledges that disclosure of any Confidential Information by it will give rise to irreparable injury to the other Party or the owner of such information, inadequately compensable in damages. Accordingly, the aggrieved Party may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies which may be available. Each Party acknowledges and agrees that the covenants contained herein are necessary for the protection of such Party's legitimate business interests and are reasonable in scope and content.
8. **Termination for Cause.** Customer may terminate this Agreement for cause without penalty at any time during the initial and any subsequent term upon thirty (30) business days prior written notice to ImageNet Consulting, LLC for the following reasons:
- a. **Breach:** In the event of breach of this Agreement by ImageNet Consulting, LLC, Customer may give written notice of the breach and request corrective action. If ImageNet Consulting, LLC has not either taken the requested action or begun a diligent prosecution thereof within thirty (30) days from receipt of Customer's notification, then Customer may, at its option, send ImageNet Consulting, LLC written notice of termination for cause; or
- b. **Service Expectation Shortfalls:** Customer may determine, based upon measurements made against the reasonable requirements that ImageNet Consulting, LLC is not performing the managed services, maintenance services, minimum First response averages, resolutions averages or other provisions of this Agreement to Customer's reasonable expectations and requirements and may provide written notice to ImageNet Consulting, LLC that outlines any performance shortfalls. ImageNet Consulting, LLC shall then have ten (10) business days from receipt of Customer's notification to resolve the shortfall issue(s) to Customer's complete satisfaction, or Customer may, at its option, send ImageNet Consulting, LLC written notice of termination for cause; or
- c. **Insolvency:** Customer may immediately terminate this Agreement for cause at its option, upon the voluntary or involuntary bankruptcy or insolvency of ImageNet Consulting, LLC; or
- d. **Fraud, etc:** Customer may immediately terminate this Agreement for cause upon the fraud, misrepresentation, misappropriation of funds, or willful misconduct of ImageNet Consulting, LLC; or
- e. **Breach of Confidentiality Requirements:** Customer may immediately terminate this Agreement for cause upon its reasonable determination that ImageNet Consulting, LLC has violated the Confidentiality requirements set forth in this Agreement.
9. **Warranties/Grant of Rights/Disclaimers and Limitation of Liability.**
- a. ImageNet Consulting, LLC represents, warrants, and covenants to Customer that its personnel have the proper skill, training, and background necessary to accomplish their assigned tasks, and all Services to be rendered under this Agreement will be performed in a competent and professional and workmanlike manner.
- b. ImageNet Consulting, LLC shall assign all right, title and interest to any Equipment or Supplies purchased by Customer through ImageNet Consulting, LLC.
- c. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THIS AGREEMENT, IMAGENET CONSULTING, LLC MAKES NO WARRANTY, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR LOST PROFITS OR OTHER CONSEQUENTIAL DAMAGES EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS, INCLUDING BUT NOT LIMITED TO, CUSTOMER'S INABILITY TO USE ANY SOFTWARE LICENSED FROM IMAGENET CONSULTING, LLC.
10. **Indemnification.**
- a. Each Party hereby releases, and agrees to hold harmless, defend and indemnify the other Party and each of its directors, officers, agents, representatives and employees from and against any liability, demand, claim, cause of action, suits, losses or damages of any kind or nature whatsoever, (including punitive damages, attorney fees, disbursements, and all other costs and expenses incurred in the investigation, defense or settlement of any claims covered by this indemnity) for personal injury, property damage, loss of life or property, and claims of third parties, (all referred to as "Claims") due to or arising out of the acts of that Party, its agents and employees. However, each Party will have no obligation to hold harmless, defend or indemnify the other from or for liability arising from the other's own intentional or negligent acts.
- b. Notwithstanding anything in this Agreement to the contrary, ImageNet Consulting, LLC agrees that, except as qualified hereinafter, it will defend or settle, at its option and expense, any claim against Customer alleging that Equipment or software furnished herewith, in the form in which it is furnished by ImageNet Consulting, LLC, infringes any intellectual property right such as, but not limited to trademarks, service marks, copyright, patent or trade secret. ImageNet Consulting, LLC further agrees that it will hold Customer harmless from and against all expenses, costs, suits, claims or other proceedings against Customer related to such infringement claims. ImageNet Consulting, LLC's obligations hereunder are conditioned upon: (i) Customer giving ImageNet Consulting, LLC prompt written notice of all claims of any such infringement claim, (ii) Customer cooperating fully with ImageNet Consulting, LLC to facilitate defense or settlement of such claim. In any such suit, if the use of the alleged infringing intellectual property is held to constitute an infringement and is enjoined, or if in light of any claim ImageNet Consulting, LLC deems it advisable to do so and can do so without, in Customer's reasonable opinion, impairing or adversely affecting the Equipment or software or Customer's use thereof, ImageNet Consulting, LLC may at ImageNet Consulting, LLC's sole option: (1) procure the right to continue the use of the same for Customer; (2) replace or modify the same to be free of infringing claim while still maintaining functionality in all material respects; or (3) require Customer to return same to ImageNet Consulting, LLC and refund Customer an amount equal to the net price paid by Customer for such equipment depreciated on a straight line basis over a seven (7) year period.
11. **Customer Responsibilities.** Customer agrees that it is responsible for using its best efforts to: (i) provide responses, within a reasonable time period, to ImageNet Consulting, LLC's requests for information; (ii) provide reasonable and necessary access to Customer's personnel; and (iii) communicate any problems or issues with the Services to ImageNet Consulting, LLC personnel in a prompt manner.
12. **Breach or Default.** If Customer breaches this Agreement or does not pay all undisputed charges for services as provided hereunder, promptly when due: (i) ImageNet Consulting, LLC may (1) refuse to provide service or Supplies or (2) furnish service and Supplies on a C.O.D. (cash on delivery) "Per Call" basis at published rates, and (ii) Customer agrees to pay ImageNet Consulting, LLC costs and expenses of collection including the reasonable attorneys' fees in addition to all other rights and remedies available to ImageNet Consulting, LLC.
13. **Term.** Unless terminated earlier in accordance with Section 7, this Agreement will continue in effect for the term listed on the front page under the "Term in Months" section from the Effective Date (the "Initial Term") and will automatically renew for one-year periods ("Renewal Term") on an annual basis, unless terminated in writing ninety (90) days prior to the last day of the Initial Term or subsequent Renewal Terms thereafter. ImageNet Consulting, LLC may increase contract rates annually, not to exceed 10% of the previous contracted rates.
14. **Governing Law.** This Agreement will be construed, performed and enforced in accordance with, and governed by, the laws of the State of Oklahoma (excluding its conflict of laws provisions). Both Parties consent to the exclusive jurisdiction of any claims related to this Agreement in the state or federal courts of Oklahoma, and each Party irrevocably waives any objection, including any objection to laying venue, which it may now or hereafter have to the bringing of any action or proceeding in any such court in respect of this Agreement. BOTH CUSTOMER AND IMAGENET CONSULTING, LLC WAIVE ANY RIGHT TO TRIAL BY JURY OF ANY DISPUTE ARISING OUT OF OR RELATING TO THIS AGREEMENT.
15. **Assignment.** Neither party shall assign, by operation of law or otherwise any or all of its responsibilities under or attempt to transfer any or all of its interest in this Agreement without the express written consent of the other party, such consent not to be unreasonably withheld, provided that Customer may assign this Agreement to an affiliate without the express written consent of ImageNet Consulting, LLC. Any attempt to transfer or assign all or part of its interests under this Agreement in violation of this paragraph shall be void. This Agreement shall be binding upon and shall inure to the benefit of the parties and their respective successors and assigns. This is not a third party beneficiary contract. No person or entity other than a party signing this Agreement shall have any rights under this Agreement.
16. **Time is of the Essence.** Time is of the essence with respect to each obligation arising under this Agreement. The failure to timely perform an obligation arising hereunder shall be deemed a failure to perform the obligation.
17. **Publicity.** This Agreement shall not be construed to grant either Party any right to use any of the other Party's or its affiliates' trademarks, service marks or trade names or otherwise refer to the other Party in any marketing, promotional or advertising materials or activities. Without limiting the generality of the foregoing, neither Party shall originate any press release or other public announcement related to this Agreement, whether written or oral, without the prior written consent of the other Party's public relations department, except as required by law.
18. **Subcontracting.** ImageNet Consulting, LLC may subcontract to another party any portion of this Agreement without the written consent of Customer. Any subcontracting by ImageNet Consulting, LLC shall not relieve ImageNet Consulting, LLC of primary responsibility for the proper performance of any obligation hereunder and ImageNet Consulting, LLC shall remain subject to all the terms and conditions of this Agreement. ImageNet Consulting, LLC shall require all subcontractors to be bound by the terms and conditions of this Agreement.
19. **Non-Solicitation.** The Parties agree that during the term of this Agreement and for a period of one (1) year following its expiration or termination, neither of them will entice, solicit, hire or encourage any employee of the other Party to leave such Party's employ, except that either Party may hire an employee of the other Party who, without individual solicitation, responds to advertisements or solicitations aimed at the general public.
20. **Insurance.** ImageNet Consulting, LLC will obtain and maintain the following insurance coverage during the entire term of this Agreement: (i) Worker's Compensation Insurance in accordance with the applicable laws of the states where ImageNet Consulting, LLC performs Services hereunder, and Employer's Liability Insurance in an amount not less than one million dollars (\$1,000,000) per occurrence; (ii) Commercial General Liability insurance covering bodily injury and property damage liability insurance with a limit of no less than one million dollars (\$1,000,000) each occurrence; (iii) Comprehensive Automobile Liability insurance with a combined bodily injury and property damage single limit of one million dollars (\$1,000,000) per occurrence. In the event BMI+ImageNet's required insurance is cancelled during its term, or coverage afforded by it is reduced below limits set forth herein, ImageNet Consulting, LLC is required to ascertain that their insurance company provides written notice to Customer thirty (30) days prior to the effective date of such cancellation or change. Upon request, ImageNet Consulting, LLC will provide Customer with proof that the foregoing insurance is in full force and effect.
21. **Back Orders.** Unless otherwise noted within this agreement ImageNet Consulting, LLC may provide to customer compatible supplies if unable to receive supplies from the manufacturer due to back orders.
22. **Entire Agreement.** This Agreement, including all exhibits, appendices and schedules, which are attached hereto and incorporated herein by reference for all purposes as if fully set forth herein, contains the entire Agreement of the Parties hereto and no representations, inducements, promises, or agreements, oral or otherwise between the Parties not embodied or incorporated herein will be of any force or effect.
23. **Modification.** This Agreement may only be amended by a written amendment or addendum executed by both Parties hereto.
24. **Non-waiver.** No failure of either Party to exercise any power or right given either Party hereunder or to insist upon strict compliance by either Party with its obligations hereunder, and no custom or practice of the Parties at variance with the terms hereof, will constitute a waiver of either Party's right to demand exact compliance with the terms hereof.
25. **Severability.** If any provision of this Agreement is construed to be invalid, illegal or unenforceable, then the remaining provisions of this Agreement will not be affected thereby and will be enforceable without regard thereto.
26. **Force Majeure.** In no event will either Party have any claim against the other for failure of performance if such failure of performance is caused by acts of God, natural disasters including, fire, flood, or winds, civil or military action, including riots, civil insurrections or acts of terrorists of the taking of property by condemnation or other circumstances or causes beyond the Parties' control.
27. **Notices.** Except as noted, all notices and consents required or permitted to be given under this Agreement will be in writing and will be deemed to have been duly given if and when delivered personally, transmitted by first class mail, postage prepaid, or sent to a nationally-recognized courier service, postage delivery charges prepaid, as follows:

To Customer:

To ImageNet Consulting, LLC:

Attn: Contracts Department
 ImageNet Consulting, LLC
 913 North Broadway
 Oklahoma City, OK 73102

Any Party may from time to time change its address for notices, by giving notice of a new address to the other party in accordance with this Section.



Officejet Pro X576dw Multifunction Printer

TECHNICAL SPECIFICATIONS

AIO FUNCTIONS	Print, copy, scan, digital send, fax, easy access USB drive, web; AIO multitasking Supported: Yes
DUPLEX PRINT OPTIONS	Automatic (standard)
PRINT SPEED¹	ISO Speed: Up to 42 ppm black, Up to 42 ppm color; Maximum Print Speed: Up to 70 ppm black, Up to 70 ppm color
FIRST PAGE OUT	Black (ready): As fast as 9.5 sec; Color (ready): As fast as 9.5 sec
PRINT RESOLUTION	Black (best): Up to 1200 x 1200 optimized dpi from 600 x 600 input dpi (on Unspecified, Plain, HP Premium Presentation Matte, and HP Brochure Matte); Color (best): Up to 2400 x 1200 optimized dpi from 600 x 600 input dpi (on HP Advanced Photo Papers)
PRINT TECHNOLOGY	HP Pagewide Technology with pigmented inks
PRINT CARTRIDGES NUMBER	4 (1 black, cyan, magenta, yellow)
PRINTER SMART SOFTWARE FEATURES	HP ePrint, HP ePrint Mobile Apps, Google Cloud Print, Apple AirPrint™, HP wireless direct printing, HP EasyColor, print preview, automatic two-sided printing, print multiple pages per sheet (2, 4, 6, 9, 16), collation, booklet printing, cover pages, tray selection, scaling, Portrait/Landscape orientation, High Quality Grayscale and Black Ink Only, General Office/Professional/Presentation/Maximum dpi print modes, front USB port, copy/scan/fax
MOBILE PRINTING CAPABILITY	HP ePrint, HP ePrint Mobile Apps, Google Cloud Print, HP ePrint Wireless Direct, Apple AirPrint™
STANDARD PRINT LANGUAGES	HP PCL5c, HP PCLXL (PCL6), native PDF, HP Postscript Level 3
PRINTER MANAGEMENT	HP Web Jetadmin; Embedded Web Server; HP Driver Configuration Utility; HP Driver Deployment Utility; HP Utility (Mac)
SCAN TYPE	Flatbed, ADF
SCAN SPEED²	ADF: Up to 20 ppm (300 ppi, b&w), up to 15 ppm (300 ppi, color)
SCAN RESOLUTION	Enhanced: Up to 1200 dpi; Hardware: Up to 1200 x 1200 dpi; Optical: Up to 1200 dpi
SCAN TECHNOLOGY	Contact Image Sensor (CIS)
SCAN FILE FORMAT	Scan File Type supported by Software: Bitmap (.bmp), JPEG (.jpg), PDF (.pdf), PNG (.png), Rich Text (.rtf), Searchable PDF (.pdf), Text (.txt), TIFF (.tif)
SCAN INPUT MODES	Front panel applications: Copy, Scan to E-mail, Scan to Network Folder, Scan to USB, Scan to Computer with SW, Open Extensibility Platform (DXP-LE) applications; Client applications: EWS and HP Scan App
SCAN SIZE MAXIMUM	ADF, Flatbed: 8.5 x 14 in (216 x 356 mm)
TWAIN VERSION	Version 1.9
BIT DEPTH/GRAyscale LEVELS	Bit Depth: 24-bit (color); 8-bit (gray); Grayscale: 256
COPY SPEED³	ISO Speeds: Up to 42 cpm black; Up to 42 cpm color; Maximum: Up to 70 cpm black; Up to 70 cpm color
COPY RESOLUTION	Black (text and Graphics): Up to 600 dpi; Color (text and graphics): Up to 600 dpi
MAX NUMBER OF COPIES	Up to 99 copies
COPIER RESIZE	25 to 400%
COPIER SETTINGS	HP Copy Fix, ID Copy, Resize; Quality; Lighter/Darker; Two-sided copying; Tray Selection; Collate; Margin Shift; Crop; Copy Preview; Enhancements; Set as New Defaults
FAX SPEED	Up to: 33.6 kbps
FAX RESOLUTION	Black(best): 300 x 300 dpi; Black(standard): 203 x 98 dpi; Black and White(fine): 203 x 196 dpi; Black Photo Grayscale: 203 x 196 dpi (8-bit grayscale); Color (fine): 200 x 200 dpi
FAX FEATURES	Auto Fax Reduction Supported: Yes; Auto-Redialing: Yes; Fax Delayed Sending: Yes; Distinctive Ring Detection Supported: Yes; Fax Forwarding Supported: Yes; Fax Phone TAM Interface Supported: Yes; Fax Polling Supported: Yes; Junk Barrier Supported: Yes, requires Caller ID; Maximum Speed Dialing Numbers: Up to 99 numbers; PC Interface Supported: Yes, HP Software support provided; Telephone Handset Supported: No
STANDARD CONNECTIVITY	2 Hi-Speed USB 2.0 Host; 1 Hi-Speed USB 2.0 Device; 1 Ethernet 10/100 Base-TX network; 1 RJ-11 modem port; 802.11 b/g/n Station; 802.11 b/g Access Point
NETWORK CAPABILITIES	Standard (built-in Ethernet and WiFi 802.11b/g/n)
WIRELESS CAPABILITY	Yes
MEMORY	768 MB
PROCESSOR SPEED	792 Mhz
DUTY CYCLE (MONTHLY)⁴	Up to 75,000 pages (letter)
RECOMMENDED MONTHLY PAGE VOLUME⁵	Up to 1,000 to 4,200 pages
PAPER HANDLING	Input: 500-sheet input tray, 50-sheet multi-purpose tray, Optional 500 sheet tray Output: 300-sheet face-down output bin
MEDIA TYPE	Plain paper (light, intermediate, mid-weight, heavy, extra heavy, prepunched, recycled, bond, other inkjet specialty paper), photo (glossy, gloss, soft gloss, satin, matte, other inkjet photo), envelopes, labels, cards, specialty papers (glossy brochure, matte brochure, tri-fold brochure, Hagaki, greeting cards, other inkjet specialty paper)
MEDIA WEIGHT	Tray 1: 16 to 32 lb (plain paper); 33 to 80 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card); Tray 2: 16 to 32 lb (plain paper); 33 to 66 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card); Tray 3: 16 to 32 lb (plain paper); 33 to 66 lb (photo); 32 to 48 lb (brochure); 90 to 110 lb (card)
MEDIA SIZES CUSTOM	Tray 1: 3 x 5 in to 8.5 x 14 in; Tray 2: 4.0 x 8.3 in to 8.5 x 11.7 in; Optional Tray 3: 4.0 x 8.3 in to 8.5 x 14 in
AUTO DOCUMENT FEEDER CAPACITY	Standard, 50 sheets

DIMENSIONS	W x D x H: 20.3 x 15.7 x 20.3 in (517 x 399 x 517 mm); Max: 26.7 x 26.4 x 20.3 in (678 x 670 x 517 mm) with MP tray down, main tray extended, output tray extension in legal position
WEIGHT	53 lb (24 kg)
WHAT'S IN THE BOX⁶	HP Officejet Pro X576dw Multifunction Printer; HP 970 Setup Black Officejet Pro X Ink Cartridge (~2400 pages); HP 971 Setup Cyan Officejet Pro X Ink Cartridge; HP 971 Setup Magenta Officejet Pro X Ink Cartridge; HP 971 Setup Yellow Officejet Pro X Ink Cartridge (CMY composite ~2500 pages); power cord; phone cord; installation guide; CD-ROMs (for software, Windows and Mac printer drivers, and User's Guide). [Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. Some ink from included cartridge is used to start up the printer. For details see www.hp.com/go/learnaboutsupplies]; APJ - HP Officejet Pro X576dw Multifunction Printer; HP 970 Setup Black Officejet Pro X Ink Cartridge (~2400 pages); HP 971 Setup Cyan Officejet Pro X Ink Cartridge; HP 971 Setup Magenta Officejet Pro X Ink Cartridge; HP 971 Setup Yellow Officejet Pro X Ink Cartridge (CMY composite ~2500 pages); power cord; phone cord; ethernet cable; installation guide; CD-ROMs (for software, Windows and Mac printer drivers, and User's Guide). [Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. Some ink from included cartridge is used to start up the printer. For details see www.hp.com/go/learnaboutsupplies]
REPLACEMENT CARTRIDGES	HP 970 Black Ink Cartridge (~3,000 pages), CN621A HP 971 Cyan Ink Cartridge (~2,500 pages), CN622A HP 971 Magenta Ink Cartridge (~2,500 pages), CN623A HP 971 Yellow Ink Cartridge (~2,500 pages), CN624A HP 970XL Black Ink Cartridge (~9,200 pages), CN625A HP 971XL Cyan Ink Cartridge (~6,600 pages), CN626A HP 971XL Magenta Ink Cartridge (~6,600 pages), CN627A HP 971XL Yellow Ink Cartridge (~6,600 pages), CN628A
WARRANTY FEATURES	One-year, exchange warranty, service and support; one-year technical phone support, chat, and e-mail
COMPATIBLE OPERATING SYSTEMS	Windows 8, Windows 7, Windows Vista, Windows XP (SP3, 32-bit), Mac OS X v10.6, Mac OS X Lion, Mac OS X Mountain Lion, Linux (www.hp.com/go/hplip.net) Compatible network operating systems: Windows 8, Windows 7, Windows Vista, Windows XP (SP3, 32-bit), Mac OS X v10.6, Mac OS X Lion, Mac OS X Mountain Lion, Windows 2003 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows 2003 Server R2 (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows Small Business Server 2003 (32bit & 64-bit), Windows 2008 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows Small Business Server 2008 (64-bit), Windows 2008 Server R2 (Standard Edition, Enterprise Edition, 64-bit), Windows Small Business Server 2011, Windows Server 2012, Windows Cluster (Windows Server 2008 R2), Windows Terminal Services (Windows Server 2008 R2), Windows 2003 Server Terminal Services with Citrix Metaframe XP with Feature Release 3, Windows Server 2003 Terminal Services with Citrix Presentation Server 4.0/4.5, Windows Server 2008 Terminal Services, Windows Server 2008 Terminal Services with Citrix XenApp, Citrix (Print): Xen Server 5.6, Xen Desktop 5.5, Citrix XenApps 6.0, Citrix XenApp 6.5, Novell Netware 6/6.5/Open Enterprise Server 6.5 (Novell iPrint support only), Linux (For more information, see www.hp.com/go/hplip.net), SAP (For more information, see www.hp.com/go/sap/drivers), UNIX (For more information, see www.hp.com/go/unixmodelscripts)
MINIMUM SYSTEM REQUIREMENTS	PC: Windows 8, Windows 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer; Windows Vista: 800 MHz 32-bit (x86) or 64-bit (x64) processor, 2 GB hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer; Windows XP (SP3) or higher (32-bit only): any Intel® Pentium® II, Celeron® or compatible processor, 233 MHz or higher, 750 MB hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 6 or higher; Linux: For more information, see www.hp.com/go/hplip.net ; SAP: For more information see www.hp.com/go/sap/drivers ; Mac: Mac OS X v10.6, OS X Lion, OS X Mountain Lion; 1 GB available hard disk space; CD-ROM/DVD-ROM drive or Internet connection; USB port
CONTROL PANEL	4.3" CGD (color graphics), touchscreen; rotating (adjustable angle) display; 6 buttons (Home, Back, Return, Help, Forward, Cancel); USB 2.0 port
DISPLAY	4.3" CGD (color graphics), touchscreen
POWER	Power Supply Type: Internal (Built-in) Universal Power Supply Power Supply Required: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz) Power Consumption: ⁴ 100 watts (Maximum), 70 watts average (Printing), 10 watts (Ready), 4.8 watts (Sleep), 1.0 watt (Auto-Off), 0.2 watts (Manual-Off) Typical Electricity Consumption (TEC) number: 0.60 kWh/Week
SOFTWARE INCLUDED	Windows Installer and discrete PCL 6 driver; Mac Installer and PS driver; HP Update; HP Participation Study; Bing Toolbar; HP Smart Print; IRIS OCR
ACOUSTIC	Acoustic Power Emissions: ⁷ 6.8 B(A)
OPERATING ENVIRONMENT	Recommended Operating Temperature: 59 to 86°F (15 to 30°C) Non-Operating Humidity Range: 5 to 90% RH Operating Humidity Range: 20 to 80% RH Operating Altitude: Up to 10,000 ft (Up to 3048 m) Storage Altitude (Imperial): 15,000 ft
SECURITY MANAGEMENT	Management Security: SSL/TLS (HTTPS), IPP over TLS; 802.1x wireless authentication (EAP-TLS, LEAP, and PEAP); Pre-Shared Key Authentication for Wireless (PSK); Device Firewall configuration; Control panel lock; Password protect EWS; Unused protocol and service disablement; Syslog; Certificate support; Signed firmware; Administrator settings; scan-to and fax-to folder authentication
ACCESSORIES	HP Officejet Pro X Series 500-sheet Paper Tray, CN595A
HP SERVICES AND SUPPORT OPTIONS	HP 3-year Next Business Day Exchange Officejet Pro X476/X576 SVC, U6Z43E HP 3-year Next Business Day Onsite Exchange Officejet Pro X476/X576 SVC, U6Z44E HP 1-year Post Warranty Next Business Day Onsite Exchange Officejet Pro X476/X576 SVC, U6Z47PE HP 1-year Post Warranty Next Business Day Exchange Officejet Pro X476/X576 SVC, U6Z50PE

FOR MORE INFORMATION VISIT OUR WEBSITE AT [WWW.HP.COM](http://www.hp.com)

HP Officejet Pro X576dw Multifunction Printer Product Number: CNS98A

¹Either after first page or after first set of ISO test pages. For details see www.hp.com/go/printerclaims. ²Scan time only; data transfer to CPU not included. ³Speed specifications have been updated to reflect current industry testing methods. ⁴Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. ⁵HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period. ⁶Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. Some ink from included cartridge is used to start up the printer. For details see www.hp.com/go/learnaboutsupplies. ⁷Acoustic values are subject to change. For current information see www.hp.com/support. ⁸Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption in Sleep modes depends on customer network switch capability, user configuration and network activity.

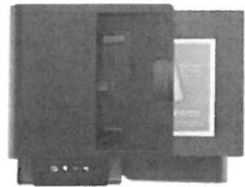
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Officejet Pro X576dw Multifunction Printer

The next generation of printing is here. Print professional-quality color—up to twice the speed³ and half the cost per page of color lasers,⁴—using HP PageWide Technology. Help workgroups thrive with versatile functions and easy manageability.

- ISO Speeds:**¹ Up to 42 ppm black, Up to 42 ppm color
- Scan Resolution:** Up to 1200 dpi enhanced; Up to 1200 x 1200 dpi hardware; Up to 1200 dpi optical
- Copy Resolution:** Up to 600 dpi black (text and Graphics); Up to 600 dpi color (text and graphics)
- Display:** 4.3" CGD (color graphics), touchscreen
- Standard Connectivity:** 2 Hi-Speed USB 2.0 Host; 1 Hi-Speed USB 2.0 Device; 1 Ethernet 10/100 Base-TX network; 1 RJ-11 modem port; 802.11 b/g/n Station; 802.11 b/g Access Point
- Paper Handling:** 500-sheet input tray, 50-sheet multi-purpose tray, Optional 500 sheet tray, 300-sheet face-down output bin
- Duty Cycle:**² Up to 75,000 pages



Up to twice the speed³ and half the cost⁴ of lasers

- Produce quality prints with Original HP inks, and save up to 50% on printing costs versus color lasers.⁴
- Print at record speeds—certified by Guinness World Records as the world's fastest desktop printer.⁵
- New General Office mode delivers high-quality prints at top speeds while saving ink, time, and money.
- Print brilliantly at breakthrough speed with the same HP PageWide Technology found in top-end digital presses.

Empower workgroups with an easy-to-manage MFP

- Tap and swipe the intuitive 4.3-inch color touchscreen to print, copy, scan, fax, and send digital files.⁹
- Proactively manage this device and remotely monitor status with industry-leading tools like HP Web Jetadmin.
- Print up to 9,200 pages per cartridge and load up to 1,050 sheets at once with the optional paper tray.⁶
- Depend on HP for reliable workgroup printing—designed for high volumes up to 4,200 pages per month.

Connect and print—at the office or on the go⁷

- Print wirelessly, and share access with PCs, tablets, and mobile devices¹²—even with no network or router.¹³
- Print from your smartphone or tablet from virtually anywhere with HP ePrint.⁷
- Add this device to your office Ethernet network to easily share with your workgroup.
- Walk up and print right away, using the easy-access USB port. Print from a thumb drive or scan straight to it.

Conserve resources without sacrificing performance

- Keep costs in line. This Energy Star[®] qualified MFP uses up to 50% less energy than lasers.⁸
- Save up to 50% on paper with automatic two-sided printing, and maintain efficiency at breakthrough speeds.
- Conserve resources, using up to 50% less cartridge and packaging material by weight compared with color lasers.¹¹
- Reduce your impact—easily recycle your Original HP ink cartridges for free through HP Planet Partners.¹⁰

¹Either after first page or after first set of ISO test pages. For details see www.hp.com/go/printerclaims. ²Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. ³Comparison based on manufacturers published specifications of fastest available color mode (as of March 2012) and includes color laser MFPs < \$1000 USD and color laser printers < \$800 USD available March 2012, based on market share as reported by IDC as of Q1 2012 and HP internal testing of printer in fastest available color mode (sample 4-page category documents tested from ISO 24734). For more information, see www.hp.com/go/printerclaims. ⁴Cost per page (CPP) claim is based on the majority of color laser MFPs < \$1000 USD and color laser printers < \$800 USD as of March 2012. ISO yield based on continuous printing in default mode based on market share as reported by IDC as of Q1 2012. CPP comparisons for laser supplies are based on published specifications of the manufacturers' highest-capacity cartridges. CPP based on HP 970XL/971XL ink cartridges' estimated street price. For more information, see www.hp.com/go/learnaboutsupplies. ⁵Guinness World Record for fastest time to print 500 sheets by an office color desktop printer, April 2012. Record set on HP X551dw and X576dw models. Details at guinnessworldrecords.com. Record supervised and verified by wirthconsulting.org. Test documents ISO 24734 from sample 4-page category test file printed in fastest available color mode for all products. Competitive set includes laser and inkjet color desktop MFPs < \$1000 USD and printers < \$800 USD as of March 2012. ⁶Capacity up to 1050 sheets with optional 1x500 sheet accessory paper tray not included; please purchase separately. ⁷Requires an Internet connection to an HP web-enabled printer and HP ePrint account registration (for a list of eligible printers, supported documents and image types, and other HP ePrint details, see www.hp.com/go/eprintcenter). Mobile devices require Internet connection and email capability. May require wireless access point. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. ⁸Majority of color laser printers < \$800 USD and color laser MFPs < \$1000 as of August 2012. Energy use based on HP and HP commissioned third-party testing. Actual cost and energy usage may vary. For details, see www.hp.com/go/officejet. ⁹Requires a wireless access point and an Internet connection to the printer. Services require registration. App availability varies by country, language, and agreements, and requires a firmware upgrade. For details, www.hp.com/go/eprintcenter. ¹⁰Program availability varies. Original HP cartridge return and recycling is currently available in more than 47 countries, territories, and regions in Asia, Europe, and North and South America through the HP Planet Partners program. For more information, visit www.hp.com/recycle. ¹¹Compares weight of empty cartridge and packaging materials needed for 15,000 pages using highest-capacity cartridges of major in-class competitors' color laser MFPs < \$1,000 USD and color laser printers < \$800 USD as of October 2012. Tested by Buyers Lab Inc. For details, see www.hp.com/go/officejet. ¹²Wireless performance is dependent upon physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz routers only. ¹³Wireless performance is dependent upon physical environment and distance from access point.



